**Problem Statement:**

**In online marketing companies we face the problem of calling a tons of customers asking the same question whether the delivery is done or not or if delivery is failed you want it to be delivered again or not. So asking this manually again and again is irritating.**

**Solution:**

**So to solve this problem we make a bot that reads the data from database and after evaluating the details, calls the customer asking predefined questions and ask the customer to reply in return to update the database.**